University of Chester, Riverside

CENTRE HANDBOOK 2018

UK Language Courses

Accredited by the BRITISH COUNCIL for the teaching of English in the UK
ALTO Association of Language Travel Organisations
UKLC Educate, Inspire, Enrich
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CENTRE HANDBOOK 2018

Thank you very much for your interest in our University of Chester, Riverside Campus. We hope you find everything you need in the following pages but if you have any questions or specific requests then please get in touch with us at Head Office on +44 (0)1244 577995 / fax +44 (0)1244 579136.

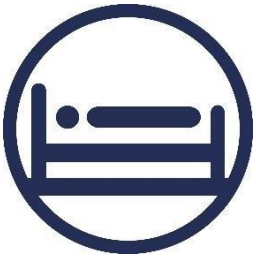
We look forward to a successful summer 2018 at the University of Chester.

UNIVERSITY OF CHESTER

SUMMARY

AMAZING CITY CENTRE LOCATION

HOMESTAY AVAILABLE



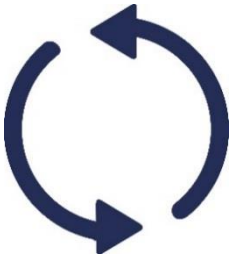
ENSUITE ACCOMODATION

COLLEGE OR UNIVERSITY

SWIMMING POOL

DRAMA

INTENSIVE ENGLISH



SHORT TRANSFERS

LIFE SKILLS

CENTRE DESCRIPTION

The University of Chester, Riverside Campus is an open urban campus just a short walk away from the vibrant city centre with its mix of cafés, shops, ancient walls, rows, an amphitheatre and many interesting architectural features. This building formally the County Hall, faces the River Dee and sits adjacent the ancient City walls.

There is high security and CCTV on the Riverside campus and a manned desk during the day. Students attending UKLC at Riverside will be accommodated in Sumner house, a 12-minute walk from Riverside. Sumner House also has CCTV and has swipe card access with 24-hour security officers.

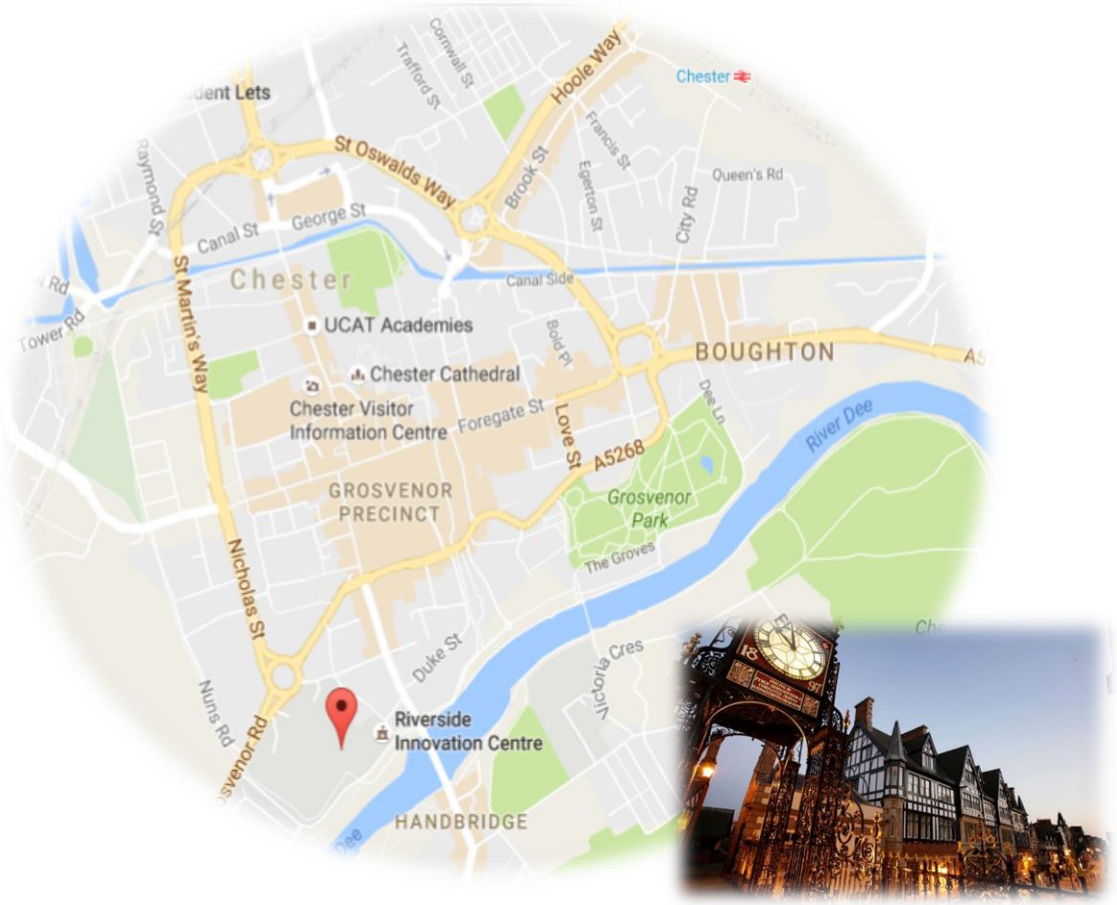
There is a total of 170 beds in 1 house.

In this centre, we accept students from 13- 17 years old.

LOCATION

UNIVERSITY OF CHESTER, RIVERSIDE CAMPUS, CASTLE STREET, CHESTER, CH1 1BW
Telephone Number - +44 (0)1244 511000
Location- Chester
Population - 120,622
It is situated in Chester City Centre.

Airport transfers –
Manchester 35 minutes
Liverpool 40 minutes
Heathrow 3 hours 20 minutes



Chester is located in the north-west of England and was founded as a Roman fort 2000 years ago and is now becoming a must-see European destination. Its history is visible in the Roman City Walls that surround the city and the medieval half-timbered buildings on display in its streets.

Chester's cathedral is a major tourist attraction and the students will have the chance to visit this popular place of interest as well as the Grosvenor Museum housing collections of art and history.

LOCAL AMENITIES

Post Office

2 St John's Street, Chester, CH1 1AA (0.5 miles / 10 minutes' walk)

ATM

35 Lower Bridge Street, Chester, CH1 1RS (0.4 miles / 8 minutes' walk)

Chemist

Boots chemist, Northgate Street, CH1 2BY (0.5 miles / 10 minutes' walk)

Hospital

Countess of Chester Hospital NHS Foundation Trust Countess of Chester Health Park, Liverpool Road Chester, CH2 1UL (0.8 miles /17 minutes' walk)

Doctors

City Walls Medical Centre St Martins Way Chester, CH1 2NR (0.7 miles / 13 minutes' walk)

Note

If a student is ill and requires a doctor, then a Group Leader and a UKLC staff member will take the student to the NHS medical centre at Countess of Chester Hospital. The student will be required to fill out a temporary patient form and will be seen on the same day.

Dentist

Deva Dental Surgery
4 Liverpool Road, Chester, CH2 1AE (0.2 miles /4 minutes' walk)

Bus Stops

Buses depart every few minutes from Handbridge (right just over the bridge) to Chester city centre. It's only a 5-minute ride. Look out for Service 16, DB1 and DB2.

Train Stations

Chester Railway Station, City Road, Chester, CH1 3NS (1.0 mile / 20 minutes' walk)
There are frequent, fast rail links to London and major cities in the UK.

Bache Station, Mill Lane, Chester, CH2 1BS (0.8 miles / 18 minutes' walk)
There are frequent, fast rail links to Liverpool.

Taxi Companies

Abbey Taxis 01244 31818
Kingkabs 01244 311551

Coffee Shops

Marmalade
An intimate café on Northgate Street in the heart of Chester's independent scene. Offering a

gluten free menu of full breakfast and lunch service as well as delicious homemade cakes and hot drinks.
Address: 67 Northgate Street, Chester, CH1 2HQ
Walking distance from University of Chester: 0.6 miles (13 minutes' walk)

Mad Hatters Tea Room
A multi-award winning establishment located in the historic and unique building of The Rectory. With subtle English tea room eccentricity and a touch of 'Wonderland', the menu offers breakfast, light lunches, and the Mad Hatters' specialty, afternoon tea.
Address: 49 Bridge Street Row East, Chester, CH1 1NW
Walking distance from University of Chester: 0.3 miles (7 minutes' walk)

Restaurants
Telford's Warehouse
Telford's Warehouse is a canal side bar and restaurant hosting live music and arts venue, serving real ales and pub grub.
Address: Tower Wharf, Chester, CH1 4EZ
Walking distance from University of Chester: 0.9 miles (18 minutes' walk)

The Boat House
The Boathouse is a unique pub situated right on the River Dee in Chester. The view and atmosphere are only half the experience with also a great menu of British pub food.
Address: 21 The Groves, Chester, CH1 1SD
Walking distance from University of Chester: 0.5 miles (9 minutes' walk)

La Fattoria
La Fattoria offers an authentic mouth-watering traditional Italian menu serving pasta, pizza, fresh fish and meat dishes.
Address: 25 Lower Bridge Street, Chester, CH1 1RS
Walking distance form University of Chester: 0.2 miles (5 minutes' walk)

ACCOMMODATION
There is one residential house called Sumner which is a 12-minute walk from the Riverside campus. The house and rooms on campus will be accessed via swipe card or key entry system.

Sumner house is off site and made up of over 150 single en-suites and 10 twin en-suite rooms. There is a communal area which can be used in this house.
All bedding and towels are provided.

Room Allocation
We divide the students up according to their age, gender and group. We take into consideration any specific requests, i.e. friends who want to share. Group Leaders will stay in the same house as their students. Room allocation is normally done on arrival. If you would like any further information on this, please contact us.

HOUSEKEEPING

Towels and bedding are changed once a week. Bedrooms and bathrooms are deep cleaned once a week. Bins are emptied and rooms checked daily Monday- Friday.

There are washing machine and tumble dry facilities located in the Sumner house that are card operated. It costs £2.40 per wash and £1.20 per dry and students must provide their own washing powder.

The Centre Manager will have access to a safe if it is required.

Key Loss

If any key or key card is lost during the stay, there will be a £25 fee for a replacement.

Deposits

We will ask each student for a deposit of €25/£25 on arrival. We will check their rooms before they arrive and before they leave, and return the money if everything is in order. If there is damage to the houses and nobody owns up, we will ask everyone in the house to share the cost.

MEALS

When the students are on campus, they will eat their meals in the dining hall at Riverside Campus, breakfast will be taken at Sumner House. When they are out on full day excursions, they will be provided with packed lunches.

Cooked breakfast is supplied once a week on a Saturday. Meal times-
Breakfast: 8:00 until 8:45
Lunch: 12:30 until 13:30
Dinner: 18:30 until 19:30

If we are aware in advance, we can advise the catering staff of any dietary requirements and the canteen staff can cater to these.

UNIVERSITY OF CHESTER, RIVERSIDE CAMPUS SAMPLE MENU

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Breakfast	Continental breakfast including a selection of Cereals, Pastries & Yoghurts Toast	Continental breakfast including a selection of Cereals, Pastries & Yoghurts Toast	Continental breakfast including a selection of Cereals, Pastries & Yoghurts Toast	Continental breakfast including a selection of Cereals, Pastries & Yoghurts Toast	Continental breakfast including a selection of Cereals, Pastries & Yoghurts Toast	Cooked English Breakfast Selection of Cereals	Continental breakfast including a selection of Cereals, Pastries & Yoghurts Toast
Lunch *(V) Vegetarian option available	Cajun Chicken Wraps **Or** Jumbo Fish Finger **Or** Vegetable Lasagne with Garlic Bread Selection of Vegetables, Potatoes & Plain Pasta Salad	Scampi **Or** Pepperoni Pizza **Or** Veggie Canneloni Selection of Vegetables, Potatoes & Plain Pasta Salad	Chicken Nuggets **Or** Pasta with Roasted Vegetables & Spicy Pepperoni **Or** Veggie Burger Selection of Vegetables, Potatoes & Plain Pasta Salad	Fishcakes **Or** Sausage Rolls **Or** Cheese and Tomato Pizza Selection of Vegetables, Potatoes & Plain Pasta Salad	Spaghetti Bolognaise **Or** Chinese Chicken & Pitta Bread **Or** Roasted Pepper and Tomato Tagliatelle Selection of Vegetables, Potatoes & Plain Pasta Salad	Chicken Goujons **Or** S/M Joe Burger **Or** Veggie Risotto Selection of Vegetables, Potatoes & Plain Pasta Salad	Canneloni **Or** Breaded Plaice Goujons **Or** Cheese & Onion Pastie Selection of Vegetables, Potatoes & Plain Pasta Salad
Pudding	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit
Dinner *(V) Vegetarian option available	Soup of the Day Chicken Zigger Burgers Sundried Tomato Mayo **Or** Pork Rib Steaks with B.B.Q Sauce **Or** Vegetable Ravioli Selection of Vegetables, Potatoes, Plain Pasta, & Rice Salad	Soup of the Day Minted Lamb Burgers **Or** Chicken Fajitas **Or** Macaroni Cheese Selection of Vegetables, Potatoes, Plain Pasta, & Rice Salad	Soup of the Day Battered Fish with Tartare Sauce **Or** Spicy Bean Burger **Or** Meat Balls in Tomato Sauce Selection of Vegetables, Potatoes, Plain Pasta, & Rice Salad	Soup of the Day Lemon Pepper Chicken Baguette **Or** Pasta Carbonara Or Cauliflower and Broccoli Cheese Selection of Vegetables, Potatoes, Plain Pasta, & Rice Salad	Soup of the Day Roast Chicken Portions **Or** Omelettes **Or** Veggie Hot Dog & Onions with Sweetcorn Relish Selection of Vegetables, Potatoes, Plain Pasta, & Rice Salad	Soup of the Day Southern Fried Chicken **Or** Pasta with Italian Sauce Or Scampi Selection of Vegetables, Potatoes, Plain Pasta, & Rice Salad	Soup of the Day Roast Pork **Or** Hot Dog Sausage **Or** Pasta in a Cream and Mushroom Sauce Selection of Vegetables, Potatoes, Plain Pasta, & Rice Salad
Pudding	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit	Cold Sweet Fresh Fruit

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TECHNOLOGY

Wifi is available campus wide and is password protected. We normally only give this password out to Group Leaders / adults. Being a university, there are limited firewalls and it is at the Group Leader's discretion whether they give these details to their students.

There is an internet café on campus and you will have access to this 2-3 times a week on a timetabled basis.

There are no public phones on site. The nearest are in Chester city centre.

GENERAL

TEACHING

We know how important it is for each individual student to find their own path in language learning. We use a wide range of methods to engage and stimulate our students. This is why we have created a programme based on the students' age, level and need. It is called You Can Learn 4, or as we like to call it UKL4, and it includes:

UKL4 FUN (Ages 8-11): Highly engaging lessons that offer a wide range of tailored material and activities for our young learners. It makes games into lessons and lessons into games.

UKL4 CONNECTION (Ages 11-14): Highly dynamic lessons that include a variety of topics and media, especially designed to reflect the quick-paced interactive word our young students re growing up in. Available in levels A1-C1.

UKL4 ACTION (Ages 14-17): Lessons especially designed to engage our older students through more abstract tasks, topics and contemporary issues. Available in levels A1-C1.

UKL4 CONNECTION and UKL4 ACTION programmes consist of three different lessons a day:

1. TBL (Task Based Learning): During these lessons students are encouraged to use the language to complete a task. Language is therefore acquired through the task as it emerges naturally as the result of the students' communicative needs.

2. Skills & Systems

These lessons aim at empowering our students' linguistic awareness and capabilities by thoroughly working on all language skills (reading, writing, listening, speaking) and systems (grammar, phonology, lexis, discourse) as well as using materials relevant to exam preparation (KET, PET, FCE, CAE,TOEFL, IELTS, GESE).

3. CLIL: (Content and Language Integrated Learning)

These lessons merge CLIL and British culture. Students learn about art, literature and science, or about the history and geography of the UK, while activating their linguistic knowledge.

Placement tests

We offer classes at four levels from elementary to upper intermediate. Students are given a placement test on their first day of classes to ensure they are placed at the correct level.
Once the tests have been marked, students won't be told their score unless they specifically ask for it but will be placed into a class level from A1-C1 based on these results.
If students are not happy with their level, they can speak with the Course Director who can decide if it is necessary for the student to change levels.
We always try to split groups into different classes to mix nationalities but this does depend on their levels and the numbers of students that we have on site.

We will provide all course materials including an exercise book and a pen.

Students are taught in class sizes up to 16.

SECURITY

There is CCTV coverage on campus and 24/7 duty security/wardens.
Emergency contacts - During their stay each student will be given a wrist band upon arrival, this will have the following emergency telephone number printed on it: 00 44 1244 567695. If you need to contact the centre in the event of an emergency please call this number and follow the options for the relevant centre, this will then put you through to the person on duty.
Certain basic guidelines are common to all centres and all students. You should advise them to:

- **Never to go off alone!**
- **Always make sure that you know where they are!**
- **Never to leave the residence without permission in the evening!**
- A**lways make sure they have understood when and where the meeting point is whilst out on excursions!**
- **Always wear their identification lanyard and their UKLC wristband!**

And remind them:

- That there is a 24hour emergency telephone number on the wristband (**0044 1244 567695**) and that the number for the emergency services (Ambulance/Police/Fire) in England is **999,** or the single emergency number for the EU including the UK is **112** or they can call **101** to report a crime where you do not need an emergency response
- That the police are there to help and protect and can be asked for assistance!
- Never to respond to someone if they feel threatened, simply walk away!
- To give you their money to put in the safe and never to carry large amounts of cash around
- To be careful crossing the road. Remember that in the UK we drive on the left!!
- If they are ill or need a doctor, to tell you or a member of UKLC staff immediately!
- To keep all windows closed when not in their bedrooms!

Insurance and valuables – Although all houses will be accessed via swipe cards or key coded entry systems, it is suggested that students try to avoid bringing very expensive items with them. If they are bringing valuables with them, it essential that they have sufficient insurance to cover any loss of damage as neither the centre nor the company can be held responsible if

anything goes missing.

PROGRAMME
These are summaries of UKLC programmes for Summer 2018 at University of Chester;

All summer programmes include-

- 15 hours of English lessons
- Full board accommodation in residence or homestay
- Full programme of excursions, activities and evening entertainment
- Evening Conversation Clubs (optional)
- 1 Free leader for 15 students
- Placement Test on arrival and End of Course Certificate
- The choice of a programme listed below;

English Plus Drama*
For students with an interest in drama and a desire to improve their English through confidence building performances. Sessions take place with a teacher who will guide the students through a programme exploring various elements of acting, including improvisation, mime and role play. They will perform at the end of the course either a part of a well-known play or something they have written themselves.

English Plus Intensive English*
Additional English lessons for those who really want to maximise their language learning during their stay in the UK. Students will build on their lessons through additional taught classes at a level appropriate to their achievement in the placement test. The lesson content will be a continuation of the UKL4 programmes as outlined in the accompanying Academic Summary (see section on "Academic Tuition").

English Plus Life Skills*
For students aged 16-17 who want more from their summer school experience. The purpose is to develop students in a way that is going to be useful to them as they go on to become young adults. They will undertake seminars and workshops on topics such as "CV writing", "Interview skills", "Presentation skills, "Writing for academic purposes", "Projecting confidence, competence and credibility" etc. Elements of this will be incorporated into project work that will be presented at the end of the course.

* A minimum of 10 students applies to each programme and each student will be asked to select a 1st and 2nd option before arrival which they will join for the duration for their stay. Students who do not choose in advance will join the standard English Plus Multi-Activity.

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University of Chester – Riverside
Sample Programme
Summer 2018

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM
Week 1	English Testing	Multi-Activity or Chosen Programme	English Lessons	Chester Orientation & Chester Cathedral	English Lessons	Multi-Activity or Chosen Programme	English Lessons	Wales with Conwy Castle	English Lessons	Multi-Activity or Chosen Programme	Liverpool with Beatles Museum		Free Time, Activiies or Optional Excursion	

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM
Week 2	English Lessons	Multi-Activity or Chosen Programme	English Lessons	Chester with Cheshire Military Museum & Roman Tour	English Lessons	Multi-Activity or Chosen Programme	English Lessons	Llangollen with Steam Railway	English Lessons	Multi-Activity or Chosen Programme	Manchester with City of Manchester Stadium Tour		Depart	

Please note: This is a sample programme and may be subject to change. It may also be necessary to operate a zig zag programme of morning / afternoon lessons.

A full evening programme will be included. Activities could include Speed Dating, Paparazzi, Trashion Show, Disco and Quiz Night.

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PROGRAMME
A typical day for students –

08:00 – 09:00 – Breakfast

09:00 – 10:00 – Lesson 1

10:00 – 10:15 – Break

10:15 – 11:15 – Lesson 2

11:15 – 11:30 – Break

11:30 – 12:30 – Lesson 3

12:30 – 13:30 – Lunch

14:00 – 17:30 – Afternoon Activities

18:30 – 19:30 – Dinner

20:00 – 22:00 – Evening Activities

22:00 – Bedtime!

FACILITIES AND USE
Sports facilities (at Parkgate Campus)

- Sports hall
- Heated indoor swimming pool
- tennis courts
- Squash courts
- Marked 3G Astro-turf football pitches including moveable goals
- Dance studio

Sports available at this centre can include - football, handball, basketball, rounders, volleyball, cricket, uni-hoc, badminton, lacrosse, table tennis, tag rugby and tennis

Evening entertainment
The UK Language Course staff plan fantastic activities to make sure the students enjoy their evenings: discos, quizzes, fashion shows, Blind Date, sports tournaments etc. We ask Group Leaders to encourage students to participate as much as possible and to communicate any special ideas or requests from students.

Here are a few brief descriptions of just some of our activities for students to join in on.

Around the World
Around the World consists of a number of activity stations. Each activity station represents a country and will involve an activity (related to the given country). All students will be split into groups and be given a set time for each station. They will move around each station until all stations have been completed.

Oscars Night
Oscars Night involves students watching a number of scenes from selected films in which they will have chance to re-enact the selected scene. Creating their own script & costumes (out of trash). Oscars will be awarded at the end of the evening after each group has re-enacted their scene.

Speed Dating
Speed dating enables students from mixed nationalities to socialise and get to know each other whilst improving their spoken English. Students will have a short period of time to have a conversation on their interests, hobbies etc. Once the given time is up they will move to another student and begin the same process again.

Talent Show
Talent Show enables students to perform talents of singing, dancing, acrobatics, acting, playing an instrument or other activities to showcase skills.

Trashion Show
Trashion Show consists of students designing, creating and modelling two outfits out of trash which relates to their given theme.

We look forward to welcoming you to the University of Chester in summer 2018!